



Strategic Directions

Preamble

Setting the pace...

Innovative, collaborative information access- changing the way you think about libraries in southeast Michigan.

DALNET, the Detroit Area Library Network, is a community of libraries working together to provide exemplary services. Hosted at Wayne State University since 1985, DALNET includes academic, public and special libraries. DALNET members collectively serve a region with four million people, who comprise more than half of Michigan's total population.

DALNET is governed by a Board of Directors, which includes representatives from all members. Members of DALNET actively collaborate to deliver comprehensive services to advance understanding, research and knowledge. We pledge to leverage our diverse strengths by developing innovative, cooperative strategies that facilitate knowledge and learning. The DALNET staff is committed to serving the membership.

Our Vision

DALNET libraries are valued by people as readily accessible and always useful places to go for information.

Our Mission

DALNET is a community of libraries working together to advance research and learning with an exemplary resource sharing program and innovative use of technology.

Our Values

- Cooperative library networking
- Collaborative Relationships
- Diverse Multi-type Membership
- Innovative Change
- Progressive Leadership



Our Commitments

DALNET is committed to establishing, dynamic leadership in library collaboration by:

- Valuing the people we serve, and continually seeking new ways to help them achieve their potential for success in work, academics and life
- Providing seamless virtual and physical access to collective resources in our libraries and beyond
- Devising proactive, creative and affordable solutions to address the evolving resource sharing needs of our members
- Acting as an innovative change agent to enhance access opportunities for the people we serve
- Continually seeking new ways to add value for all members with friendly, targeted service
- Earning the enduring respect and confidence of our members through service excellence
- Affirming the power of cooperation, and pledging to create a shared collaborative environment where members help each other succeed
- Sustaining growth in services and members
- Promoting and improving the public perception of libraries in society

Goals

Goal 1: End-user Support

Help the end-user find the best information possible primarily through the use of library technologies

Goal 2: Resource sharing

Devise creative strategies for enhancing and expanding information access for member libraries

Goal 3: Member support

Encourage personal and professional development through continuing education, networking, consulting, collaborative projects and responsive communications

Goal 4: Effective Governance

Ensure a member-centered organization through effective business practices and responsive communications