

Who to Contact for Cataloging and Product Support*

MLC

DALNET

OCLC*

As of 1 July 2009

Cataloging Training
(including Connexion)

Horizon support and
training

OCLC Connexion
support

MeL Database access
and configuration

Horizon installation
and trouble shooting

Connexion install and
trouble shooting

MeLCat Support

OCLC WorldCat
Resource Sharing

MeL Delivery Support

Importing records into
Horizon

Exporting records
from Connexion

Batch Export of
records from Horizon

Batch Holdings
Updates for OCLC

*OCLC support contact information is online at:

<http://www.dalnet.lib.mi.us/oclc.html>